

TWO-YEAR SCHOOL WARRANTY

Unified Brands is pleased to offer our Two-Year School Warranty covering all of our products sold to K-12 schools. Quality manufacture (evidenced by the leadership position our brands hold in their categories) and a warranty tailored just for K-12 schools contribute to the low cost of ownership and smooth-running performance you expect.

- **Two-year parts & labor warranty for schools**

We recognize that schools have different operating schedules than restaurants and require a warranty that addresses their unique needs.

- **2nd year performance check**

Groen provides a 2nd year performance check for all Groen equipment to ensure a smooth start up for the new school year.

- **Free start-up** (Groen only)

Start-up is performed on your schedule by a Unified Brands Authorized Service Agency (ASA) to ensure proper equipment installation and performance. Your Unified Brands Rep will be happy to assist you.

- **National Authorized Service Agency network**

Our national Authorized Service Agency network is the best in the business. We have set industry precedent on what is demanded and how it is managed and measured:

Response time *Parts availability*

Repair time *Territory coverage*

First-time-fix rate *Technical training*

- **Parts stocked locally at ASA**

- **Maintenance staff training**

We offer a formal maintenance department training program at Unified Brands facilities. Additionally, we coordinate regional, school-site and factory-based training for maintenance staffs on the latest troubleshooting techniques, service documentation, etc.

- **Customized service programs**

We offer customized and "central service solutions" programs that can assist you with equipment start-ups, preventative maintenance care, central dispatching, central service invoicing and central reporting.

- **Demonstrations are available through our knowledgeable Reps.**

- **Operating manuals for all products are available online at www.unifiedbrands.net.**

- **Made in the U.S.A.**

- **The Two-Year School Warranty is available on all products purchased after July 15, 2010.**

